

Mazda Motor Nederland
Kouwe Hoek 8
2741 PX WADDINXVEEN

Waddinxveen, August 2022
Our ref: AM039A – Fuel pump

Subject: Recall campaign
Multi-Models (petrol vehicles) - Fuel pump may fail

Dear Mazda Owner:

Mazda Motor Corporation permanently monitors the quality of Mazda vehicles also after the sale of the vehicles. We have decided to conduct a Recall Campaign AM039A on certain Mazda petrol vehicles as listed below.

- **CX-5**, produced from 3 April 2018 through 27 October 2018
- **Mazda6**, produced from 6 April 2018 through 24 October 2018
- **MX-5**, produced From 5 April 2018 through 30 October 2018
- **CX-9**, produced from 16 April 2018 through 17 October 2018
- **CX-3**, produced from 18 October 2017 through 6 September 2019
- **Mazda2**, produced from 18 October 2017 through 21 February 2020
- **Mazda3**, produced from 23 April 2018 through 26 January 2019

If you are a recipient of this notice, your vehicle is included in this recall campaign.

What is the problem?

On the affected vehicles, the impeller in the low-pressure fuel pump may become deformed causing fuel pump failure. Fuel pump failure may result in engine no start and/or stall, increasing the risk of a crash. Drivers may notice this defect by a check engine light, and/or rough engine operation.

What will Mazda do?

Your Mazda Authorized Repairer will replace the low pressure fuel pump on your vehicle with an improved part. The repair will be performed at no cost to you.

How long will it take?

It will take approximately one and a half hours to complete the repair, and for MX-5 vehicles, it will take approximately two and a half hours to complete the repair. However, your repairer may need your vehicle for a longer period of time.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda repairer to schedule an appointment to have your Mazda vehicle repaired as soon as possible.

You do not need to bring this notice to the repairer, but it may assist in the check-in process.

Are you not aware of any Mazda Authorized repairer in your region, please refer to the dealer list which is enclosed in the Dutch version of the letter you received by registered mail or check <https://www.mazda.nl/forms/vind-een-dealer/> by entering the postal code.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed prepaid postcard "Change of Address/Ownership" as soon as possible. This enables us to update our records and notify the current owner.

If you are a lessor of the subject Mazda vehicle, we strongly encourage you to forward this recall notification to the lessee, as it is critical that the current driver of the vehicle is notified of this recall.

Still have questions?

In case of questions your Mazda Authorized repairer is your first point of contact. If you like you also can contact our customer relation center via 0800 2323966 or e-mail info-nl@mazdaeur.com

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

We do hope to have informed you satisfactorily and thank you upfront for your co-operation.

Kind regards,

Customer Service

Mazda Motor Nederland